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Microsoft Dynamics 365: Finance and Operations Apps Solution Architect

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QUESTION 1

HOTSPOT

You need to recommend how to assign licenses and address the security issues.

Which actions should you perform for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

AIssue resolution for security and licensing

Requirement

Recommend a tool to use for configuring users for their day-to-day operations.

▼
Run usage profiler
Use task recordings
Read Microsoft Learn
Use Business Process Modeler

Address the licensing compliance issue.

▼
Remove users.
Remove security roles.
Run segregation of duties.
Remove extensible data security policies.

Correct Answer:

AIssue resolution for security and licensing

Requirement

Recommend a tool to use for configuring users for their day-to-day operations.

▼
Run usage profiler
Use task recordings
Read Microsoft Learn
Use Business Process Modeler

Address the licensing compliance issue.

▼
Remove users.
Remove security roles.
Run segregation of duties.
Remove extensible data security policies.

Box 1: Run usage profiler

Recommend a tool to use for configuring users for the day-to-day operations.

The Usage profiler provides you with the following information:

A detailed summary of usage characteristics modeled for an organization, including system configuration, transaction volumes, and scheduling information.

A graphic representation of the organization\'s peak load profile. This graph is based on a combination of the predicted schedule of concurrent user load and the batch schedules. From this graph, the peak load point can be established. You

can either reschedule tasks in Microsoft Dynamics AX to mitigate peak load, or accommodate peak load in your hardware sizing estimation.

Scenario:

Security

Blue Yonder Airlines does not know how to configure the security of the users to enable access to complete its day-to-day operations.

Incorrect:

* Use task recordings

Task recorder is a tool that you can use to record actions that you take in the product user interface (UI). When you use Task recorder, all of the events that you perform in the UI that are executed against the server—including adding values,

changing settings, removing data—are captured. The steps that you record are collectively called a task recording. Task recordings can be used in many ways:

Task recordings can be played as task guides - Task guides are an integral piece of the Help experience. A task guide is a controlled, guided, interactive experience through the steps of a business process. The user is instructed to complete each step by way of a pop-up prompt, which animates across the UI and point to the UI element that the user should interact with. The pop-up prompt also provides information about how to interact with the element, such as Click here or In this field, enter a value. A task guide runs against the user\'s current data set and the data that is entered is saved in the user\'s environment.

Task recordings can be saved as Word documents - This allows you to easily produce printable training guides.

* Use Process Modeler Business process modeler (BPM) in Microsoft Dynamics Lifecycle Services (LCS) is a tool that you can use to create, view, and modify repeatable implementations that are based on business process libraries. BPM helps you align your business processes with industry-standard processes that are described by the American Productivity and Quality Center (APQC). You can perform fit-gap analysis between your business requirements and the default processes in finance and operations apps. Additionally, you can add new business processes that aren\'t already defined.

Box 2: Run segregation of duties

Address the licensing compliance issue

Set up segregation of duties

You can set up rules to separate tasks that must be performed by different users. This concept is named segregation of duties. For example, you might not want the same person to acknowledge the receipt of goods and to process payment

to the vendor. Segregation of duties helps you reduce the risk of fraud, and it also helps you detect errors or irregularities. You can also use segregation of duties to enforce internal control policies.

Scenario:

A licensing compliance audit has determined that the correct number of employees are added to the system but too many base and attach licenses are being used.

Some users will likely have to consolidate duties to maintain compliance.

QUESTION 2

DRAG DROP

A company is implementing Dynamics 365 Supply Chain Management. A user reports a bug in the test environment.

You need to determine whether anyone has reported the bug to Microsoft.

Which tool should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

Issue search

Active issues

Submit incident

Severity A support

Answer Area

Requirement	Tool
Determine if the bug was reported by a user within your Lifecycle Services (LCS) projects.	
Determine if the bug was reported by a user outside of your Lifecycle Services (LCS) projects.	

Correct Answer:

Tools

Submit incident

Severity A support

Answer Area

Requirement	Tool
Determine if the bug was reported by a user within your Lifecycle Services (LCS) projects.	Active issues
Determine if the bug was reported by a user outside of your Lifecycle Services (LCS) projects.	Issue search

Box 1: Active issues

Get support for finance and operations apps or Lifecycle Services (LCS)

Task

*

Get support within your finance and operations app.

Select the Help button (?) in the upper-right corner of the app, and then select Support. Issues are reported on the Active issues tab in LCS. There, admins can determine whether they should provide in-house support or submit the issues to

Microsoft.

*

Etc.

Box 2: Issue search Issue search in Lifecycle Services (LCS) Search for product issues and regulatory features You can use Issue search to search for product issues, and determine whether an issue has been resolved, is open, or has a workaround. You can also search for regulatory features, and determine whether a feature is available or is planned in a future release. Finally, you can find regulatory white papers, certifications, and registrations.

Incorrect:

* Severity A Support Severity level Severity A - Critical business impact Customer\\'s business has significant loss or degradation of services and requires immediate attention. Initial Response Time: Subscription:

QUESTION 3

DRAG DROP

You need to resolve the IT team\\'s concerns at the appropriate phase for implementation with Microsoft engineers.

Which phases should you use? To answer, move the appropriate phases to the correct issues. You may use each phase once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
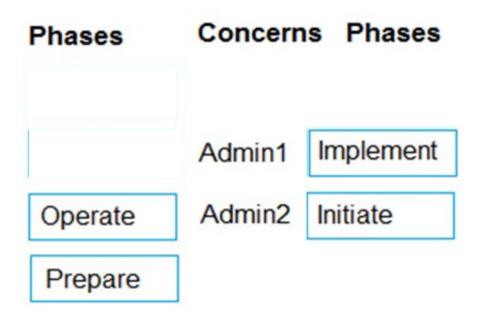
Select and Place:

Correct Answer:

Implementation Phases

Phases

Concerns Phases

Admin1 [Implement]

[Operate] Admin2 [Initiate]

[Prepare]

Box 1: Implement

Scenario: An administrator named Admin1 reports a performance impact on multiple large integrations with the Dynamics 365 AX 2012 R3 implementation.

The Integration workshop is in the Implement stage.

Box 2: Initiate

Scenario: An administrator named Admin2 reports a concern with environment management with the global rollout.

The environment workshop is in Initiate phase.

Note: Scenario: IT team members had concerns after reviewing the statement of work. The primary concerns were raised by the following team members

An administrator named Admin1 reports a performance impact on multiple large integrations with the Dynamics 365 AX 2012 R3 implementation.

An administrator named Admin2 reports a concern with environment management with the global rollout.

All concerns must be reviewed and scheduled with all solution architects in workshops.

QUESTION 4

DRAG DROP

A company is implementing Dynamics 365 Supply Chain Management. The company is planning load testing.

The implementation team reports that performance is slow when sales orders are confirmed.

You need to evaluate load testing by using the Performance SDK tool.

Which types of load tests can you perform? To answer, drag the appropriate load test types to the correct components. Each load test type may be used once, more than once, or not at all. You may need to drag the split bar between panes

or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Load test types

| Multi-user only |
| Single user only |
| Single user and multi-user |

Answer Area

Component	Load test type
Task recording	Load test type
Visual Studio Enterprise Edition	Load test type

Correct Answer:

Load test types

| Multi-user only |
| |
| |

Answer Area

Component	Load test type
Task recording	Single user only
Visual Studio Enterprise Edition	Single user and multi-user

Box 1: Single user only Task recording

Box 2: Single user and multi-user Visual Studio Enterprise Edition

You can run multi-user testing by using Microsoft Visual Studio.

QUESTION 5

DRAG DROP

A client is implementing Dynamics 365.

The client is exploring the available testing options.

You need to recommend which tool should be used based on the requirement.

What should you recommend? To answer, drag the appropriate types to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Types

	Answer Area

| Standard test case |
| Chain test case |
| Derived test case |

Requirement	Type
Must pass values from one test to the next in sequence	Type
Execute the same test process with different variables	Type

Correct Answer:

Types

| Standard test case |
| |
| |

Requirement	Type
Must pass values from one test to the next in sequence	Chain test case
Execute the same test process with different variables	Derived test case

Reference: https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/rsat/rsat-chain-test-cases
https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/perf-test/rsat/rsat-derived-test-cases

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QUESTION 6

A client wants to create a custom view-only security role that allows users to view the customer list in the accounts receivable module. You create a security role named ReadOnlyUserAR and add the role to users. You create a custom duty

named CustomerViewList.

You need to recommend how to implement the privileges.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Add the Customers privilege to the CustCustomer.

B. Add the CustCustomerMasterInquire duty to ReadOnlyUserAR.

C. Add the Customers privilege to CustCustomerMasterInquire.

D. Add CustomerViewList to ReadOnlyUserAR.

E. Add ReadOnlyUserAR to users.

F. Add the Customers privilege to CustomerViewList.

Correct Answer: BDE

QUESTION 7

A company implements Dynamics 365 Commerce.

The company creates an integration to query customer loyalty points from Dynamics 365 Commerce by a third-party application.

The third-party application must manually retrieve loyalty points. The loyalty point totals must reflect the real-time amount.

You need to identify the correct integration technology.

Which technology should you use?

A. Postman

B. FTP

C. Data packages

D. Entity store

E. OData

Correct Answer: E

Odata is also a very simple and easy way to get access to Dynamics 365 FandO data.

Loyalty overview, Loyalty capabilities: In the 10.0 release, we introduced a data entity named Retail loyalty other activity type lines. This data entity enables the retailers to use either Data Import/Export Framework (DIXF) or OData API to record the activities that should award customers with loyalty points. The data entity stores the activities in a journal named Loyalty lines for other activities, which can be used for review and modification purposes. After the data has been reviewed, the IT user can either manually post the activity lines or run a job named Process other activity type for loyalty lines, which will post all the unposted activity lines and award the points to the customers based on the earning rules. In the above scenario, the event registration application would call OData API to send the customer information to Commerce. However, the IT user can post the activity lines for only those customers who attended the workshop and delete the activity lines for the other customers.

Reference: https://learn.microsoft.com/en-us/dynamics365/commerce/set-up-customer-loyalty-program
https://learn.microsoft.com/en-us/dynamics365/commerce/dev-itpro/consume-retail-server-api

QUESTION 8

DRAG DROP

A company plans to build Power Apps apps as part of their digital transformation strategy.

App makers require access to individual environments to learn how to build apps through the Community Plan. Tenant users require access to an environment in which they can test apps as well as have database backup and restore

capabilities.

You need to recommend appropriate environments for the company.

What should you recommend? To answer, drag the appropriate environments to the correct requirements. Each environment may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view

content.

NOTE: Each correct selection is worth one point.

Select and Place:

Environments

| Default |

| Developer |

| Production |

| Sandbox |

Answer Area

Requirement

Individual environments to learn how to build apps through the Community Plan.

[Environment]

An environment to test apps and have backup and restore capabilities.

[Environment]

Correct Answer:

Environments

Default

Production

Answer Area

Requirement

Individual environments to learn how to build apps through the Community Plan.

Developer

An environment to test apps and have backup and restore capabilities.

Sandbox

Box 1: Developer Developer Developer environments are created by users who have the Developer Plan license. They\'re special environments intended only for use by the owner. Provisioning developer environments can be restricted to admins (see Block trial licenses commands). The developer environment will be available as long as you actively use the Power Apps Developer Plan.

Box 2: Sandbox These are non-production environments, which offer features like copy and reset. Sandbox environments are used for development and testing, separate from production. Provisioning sandbox environments can be restricted to admins (because production environment creation can be blocked), but converting from a production to a sandbox environment can\'t be blocked.

QUESTION 9

DRAG DROP

A company plans to implement Dynamics 365 Supply Chain Management.

The company\'s employees have been using the same system and processes for many years. Employees are reluctant to change the old processes.

You need to create an adoption plan and measure the effectiveness of the plan.

In which phase does each activity belong? To answer, drag the appropriate phases to the correct activities. Each phase may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
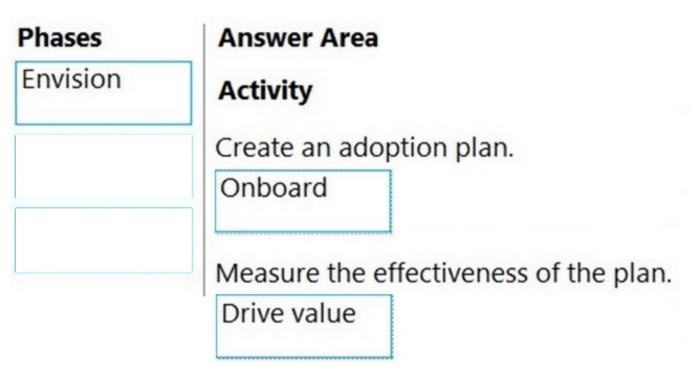
NOTE: Each correct selection is worth one point.

Select and Place:

Phases

Envision

Onboard

Drive value

Answer Area

Activity

Create an adoption plan.

> Phase

Measure the effectiveness of the plan.

> Phase

Correct Answer:

Phases

Envision

Answer Area

Activity

Create an adoption plan.

Onboard

Measure the effectiveness of the plan.

Drive value

Box 1: Onboard Phase two: Onboard Work with your key stakeholders to build and launch your adoption plan. Prepare your environment and test your adoption approach with Early Adopters. Use feedback to make adjustments before

scaling to the business. In this phase, you will:

Build your adoption plan. Launch to Early Adopters. Adjust your plan.

Box 2: Drive value Phase three: Drive value Full-scale deployment and business success depend on usage and satisfaction. This requires planning through the Envision and Onboard phases plus ongoing operational excellence. In this phase, you will:

Monitor end-user adoption. Measure and report usage. Encourage ongoing engagement.

QUESTION 10

A company plans to implement Dynamics 365 Supply Chain Management. The company has third party applications that require integration.

The company uses the Success by Design framework for the implementation. The solution architect is generating a findings document as the output of the integration design workshop.

You need to categorize the types of findings from the integration design workshop.

Which three categorizations should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Risk

B. Assertions

C. Build

D. Issue

E. Gap

Correct Answer: ABD

Success by Design outputs

With a basic understanding of Success by Design\'s objectives, phases, and review flow, it\'s important to pause to understand the makeup of review outputs and their purpose, findings, and recommendations.

Findings come in three types:

Assertions - Findings that capture noteworthy aspects of the solution or approach. Assertions highlight what the project team is doing right, typically in line with best practices.

Risks - Findings that could potentially influence the implementation negatively if not mitigated.

Issues - Findings that are currently impacting implementation negatively or will do so if not resolved.

QUESTION 11

HOTSPOT

You need to identify the strategy for each application lifecycle management (ALM) component.

Which strategy should you use for each ALM component? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Code management strategy for ALM process

ALM component

Code management strategy Dynamics 365 custom development

A model per pod
A single model for the implementation
A Visual Studio project per workstream
A single Visual Studio project per workstream

Package type to use

Deploy as its own package.
Deploy as part of an existing package.

Correct Answer:

Code management strategy for ALM process

ALM component

Code management strategy Dynamics 365 custom development

▼
A model per pod
A single model for the implementation
A Visual Studio project per workstream
A single Visual Studio project per workstream

Package type to use

▼
Deploy as its own package.
Deploy as part of an existing package.

Box 1: A model per pod

Code management strategy Dynamics 365 custom development

Scenario:

Environment, Current:

There are five different functional groups, called pods, which fully own their development cycles for different functionality in their ERP.

Requirements, Development

*

 Each of the pods\\' development teams must be able to deploy all of its code independently from one another.

*

 Each developer must have their own environment.

Box 2: Deploy as part of an existing package Package type to use

Build automation Build automation is the process of creating deployable packages from source code automatically and regularly. Build automation helps you speed up your implementation and ensure consistent and reliable results. You can use Azure DevOps to create and configure build definitions and triggers for your finance and operations apps.

Here\\'s a checklist to ensure your build goes smoothly:

*

 Create a single deployable package that contains all packages.

*

 Create a deployable package with a build machine so it\\'s self-contained and contains all applicable modules.

*

 Etc.

Scenario:

Requirements, Development

*

 Each of the pods\\' development teams must be able to deploy all of its code independently from one another.

Overlayering of base Microsoft or third-party code must be prevented.

*

 Each developer must have their own environment.

*

 Development environment costs should be as low as possible.

*

 Developers should be able to access their development environments 24 hours a day.

*-> The development team must create a performance strategy that involves the functional implementation team and the different development teams by using Microsoft recommendations.

QUESTION 12

DRAG DROP

An organization is implementing Dynamics 365 Finance.
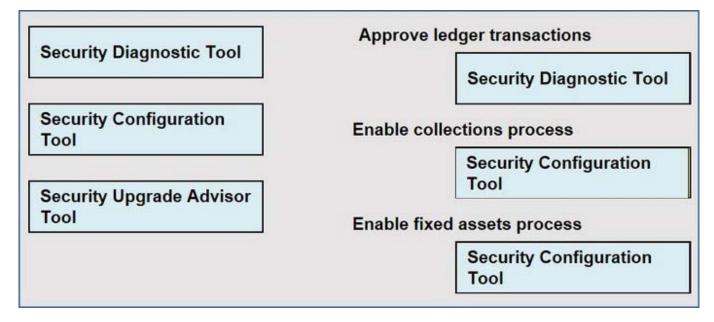
You need to assign security roles.

Which tools should you use? To answer, drag the appropriate tools to the correct tasks. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Security Diagnostic Tool	Approve ledger transactions
	Tools
Security Configuration Tool	Enable collections process
	Tools
Security Upgrade Advisor Tool	Enable fixed assets process
	Tools

Correct Answer:

Security Diagnostic Tool	Approve ledger transactions
	Security Diagnostic Tool
Security Configuration Tool	Enable collections process
	Security Configuration Tool
Security Upgrade Advisor Tool	Enable fixed assets process
	Security Configuration Tool

Reference: https://powerobjects.com/dynamics-365-finance-operations/dynamics-365-for-finance-and-operations-security/

QUESTION 13

You need to recommend a purchasing process based on the requirements.

Which three system capabilities should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. signing limits

B. purchasing policies

C. workflow

D. procurement categories

E. security roles

Correct Answer: CDE

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/procurement/purchase-policies

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