



MB-920^{Q&As}

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps
(ERP)

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QUESTION 1

DRAG DROP

A company uses Dynamics 365 Supply Chain Management.

You need to recommend costing methods for the company.

What should you recommend? To answer, drag the appropriate costing methods to the correct scenarios. Each costing method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content

NOTE: Each correct selection is worth one point.

Select and Place:

Costing methods

FIFO

Average

LIFO

Standard

Scenario

Items have a limited shelf life, and cost of items varies significantly.

Cost is critical and is preset based on an estimate.

Product costs change often, and items are mixed together during manufacturing processes.

Costing method

Costing method

Costing method

Costing method

Correct Answer:



Costing methods

Standard

Scenario

Costing method

Items have a limited shelf life, and cost of items varies significantly.

FIFO

Cost is critical and is preset based on an estimate.

LIFO

Product costs change often, and items are mixed together during manufacturing processes.

Average

QUESTION 2

DRAG DROP

An organization consisting of several companies is implementing Dynamics 365 Finance. The organization views company and department data by geographical regions and business functions.

You need to recommend organization types for the company based on the requirements.

What should you recommend? To answer, drag the appropriate organization types to the correct scenarios. Each organization type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll

to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Organization types

Legal entity

Operating unit

Answer Area

Requirement

One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.

Define various regions in which multiple groups of business operate. All regions must use the same ledger.

Organization type

Organization type

Organization type

Correct Answer:

Organization types

Answer Area

Requirement

One group must be able to define their own ledger and rules for Balance Sheet and Profit and Loss accounts.

Define various regions in which multiple groups of business operate. All regions must use the same ledger.

Organization type

Legal entity

Operating unit

Reference: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization-administration/organizations-organizational-hierarchies>

QUESTION 3

A company manufactures custom medications.

You need to recommend a Dynamics 365 app that allows the company to manage the concentration of specific active ingredients, provide traceability of ingredients from supplier to customer, and substitute ingredients based on compound

type.

What should you recommend?

- A. Dynamics 365 Supply Chain Management
- B. Dynamics 365 Product Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Asset Management

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/learn/modules/introduction-dynamics-365-supply-chain-management/9-manufacturing>

QUESTION 4



DRAG DROP

A company manufactures, rents, and resells equipment for dental clinics. Maintaining high- quality standards is crucial for operations. All quality-related issues in the supply chain must be managed in the system.

Match each feature to its use case.

Instructions: To answer, drag the appropriate feature from the column on the left to its use case on the right. Each feature may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Features

- Nonconformances
- Inventory blocking
- Quality orders

Use case

- You perform regularly scheduled product testing in production.
- You observe unexpected quality issues with a product during production.
- You must inspect all materials before they can be used to produce products.

Feature

- Feature
- Feature
- Feature

Correct Answer:



Features

Use case

You perform regularly scheduled product testing in production.

You observe unexpected quality issues with a product during production.

You must inspect all materials before they can be used to produce products.

Feature

Quality orders

Nonconformances

Inventory blocking

QUESTION 5

A company uses Dynamics 365 Commerce to manage retail stores.

You need to implement features to help the company prevent fraudulent activity.

Which two features should you implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Asset management
- B. Purchase protection
- C. Cash and bank management
- D. Loss prevention

Correct Answer: BD

Reference: <https://docs.microsoft.com/en-us/dynamics365/fraud-protection/loss-prevention-integration-with-commerce>
<https://docs.microsoft.com/en-us/dynamics365/fraud-protection/purchase-protection>

QUESTION 6

DRAG DROP



A company uses Dynamics 365 Supply Chain Management to manage production facility assets.

A shop floor worker reports that a heating element in a hot water heater has stopped working and needs to be replaced.

The shop floor manager recommends that all water heaters be checked for signs of failure. You need to check and replace any failing heating elements in the facility.

What should you use? To answer, drag the appropriate concepts to the correct descriptions. Each concept may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Objects

Asset	Asset BOM
Asset management	Attributes

Answer Area

Description	Object
Track replacement parts for a heating element.	<input type="text"/>
The amount of hot water that the heater must be able to generate.	<input type="text"/>

Correct Answer:



Objects

Asset	
Asset management	

Answer Area

Description	Object
Track replacement parts for a heating element.	Asset BOM
The amount of hot water that the heater must be able to generate.	Attributes

QUESTION 7

HOTSPOT

A company uses Dynamics 365 Supply Chain Management. The company plans to implement Asset Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Assets are single-level objects. You cannot create sub-assets.	<input type="radio"/>	<input type="radio"/>
You can define locations and assign assets to locations for tracking purposes.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



Answer Area

Statements	Yes	No
Assets are single-level objects. You cannot create sub-assets.	<input type="radio"/>	<input checked="" type="radio"/>
You can define locations and assign assets to locations for tracking purposes.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/objects/multi-level-objects>

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/objects/create-an-object>

QUESTION 8

HOTSPOT

A company wants to understand the self-service capabilities of Dynamics 365 Human Resources. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	<input type="radio"/>	<input type="radio"/>
Employees can create requests for time off.	<input type="radio"/>	<input type="radio"/>
Employees can create time sheets to track time and attendance.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



Statements	Yes	No
Employees can change personal details including their home address and phone number.	<input checked="" type="radio"/>	<input type="radio"/>
Employees can create requests for time off.	<input checked="" type="radio"/>	<input type="radio"/>
Employees can create time sheets to track time and attendance.	<input type="radio"/>	<input checked="" type="radio"/>

QUESTION 9

An organization has two legal entities. Items may be sold by one company only or by both companies. You need to recommend a solution to standardize the items across the legal entities. What should you recommend?

- A. Lifecycle Services
- B. Item templates
- C. Products and product masters
- D. Product Insights

Correct Answer: C

Reference:

<https://docs.microsoft.com/en-us/dynamics365/supply-chain/pim/tasks/release-product-product-master-legal-entities>

QUESTION 10

A company plans to implement Dynamics 365 Supply Chain Management.

Which three actions can vendors perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Change the inventory cost of items.
- B. Submit invoices electronically.
- C. Create transfer orders.
- D. Approve purchase orders.
- E. Respond to a request for quote (RFQ).



Correct Answer: BDE

Reference: <https://docs.microsoft.com/en-us/dynamics365/supply-chain/procurement/vendor-collaboration-work-customers-dynamics-365-operations>

QUESTION 11

A customer owes two vendors \$500 each for services performed. The customer wants to post a lump sum of \$1,000 to a bank to cover the payments. You need to be able to track vendor payments individually. Which feature should you recommend?

- A. Ledger setup
- B. Journal voucher
- C. Bank reconciliation

Correct Answer: A

QUESTION 12

A company wants to use sales, resourcing, project management, and expense tracking in a single application. What should the company implement?

- A. Dynamics 365 Project Operations
- B. Dynamics 365 Finance
- C. Dynamics 365 Business Central
- D. Dynamics 365 Human Resources

Correct Answer: C

Reference: <https://docs.microsoft.com/en-gb/dynamics365/business-central/across-business-functionality>

QUESTION 13

An international services company is implementing Dynamics 365 Finance. You need to help the implementation team set up the app. What must be created and configured first?

- A. Business unit
- B. Chart of accounts
- C. Project
- D. Legal entity



Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/learn/modules/configure-chart-accounts-dyn365-finance/>

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