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Microsoft Power Platform Fundamentals

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QUESTION 1

A company has a website. The website includes a form that allows the company to collect information about leads.

You need to set up an automated workflow to create leads in Dynamics 365 Sales when leads are created on the company\\\'s custom website.

What should you create?

A. Task Flow

B. Power Automate flow

C. Dynamics 365 workflow

D. Business Process Flow

Correct Answer: B

Reference: https://trellispoint.com/create-crm-leads-using-microsoft-flow/

QUESTION 2

You need to display sales orders greater than a specific threshold in a Power BI report. What should you use?

A. filter

B. Power Query

C. Common Data Service

D. connector

Correct Answer: A

QUESTION 3

You use Power Automate for personal productivity.

You often overwrite working flows by editing the definitions. You are unable to undo changes after saving a flow.

You need to be able to revert a flow to the current state.

Which two options can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Export

B. Rename

C. Save As

D. Share

Correct Answer: AC

A: You can export a flow as a package and import it into a different environment, or use it to restore the in the same environment at a later point in time.

C: The ability to make a copy of your flow is often useful when you want to create a flow similar to something you\'ve already created. Or, if you want to maintain a draft of your working flow as you work on adding more functionality.

Here\'s how:

Go to your My flows page. Click on the More (...) menu item next to the flow that you want to create a copy of. Click on the Save As command.

Reference: https://flow.microsoft.com/en-us/blog/import-export-bap-packages/ https://flow.microsoft.com/en-us/blog/make-a-copy/

QUESTION 4

HOTSPOT

You are building a Power Apps portal by using the Customer Self-Service template.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statement	Yes	No
The Customer Self-Service portal supports Azure AD authentication.	O	O
The Customer Self-Service portal has multi-language support.	O	O
The Customer Self-Service portal supports web forms.	O	O

Correct Answer:

Statement	Yes	No
The Customer Self-Service portal supports Azure AD authentication.	○	●
The Customer Self-Service portal has multi-language support.	●	○
The Customer Self-Service portal supports web forms.	●	○

QUESTION 5

You are a district manager for a large retail organization. You train each store manager to use Power BI to track sales and daily sales targets.

A store manager remembers learning about the Analyze in Excel option but cannot find the option in their Power BI dashboard.

You need to help the user resolve the issue.

How should you advise the user?

A. Install the Power BI Desktop app.

B. Navigate to the report used by the dashboard.

C. Select the Spotlight button on the dashboard tile.

D. Subscribe to the dashboard and follow the email link.

Correct Answer: B

Reference: https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-analyze-in-excel

QUESTION 6

DRAG DROP

A company uses Microsoft Excel workbooks to store consolidated sales data. Workbooks are stored on OneDrive for Business.

Match each Power BI feature to its requirement. To answer, drag the appropriate features from the column on the left to its requirement on the right. Each option may be used once, more than once, or not at all.
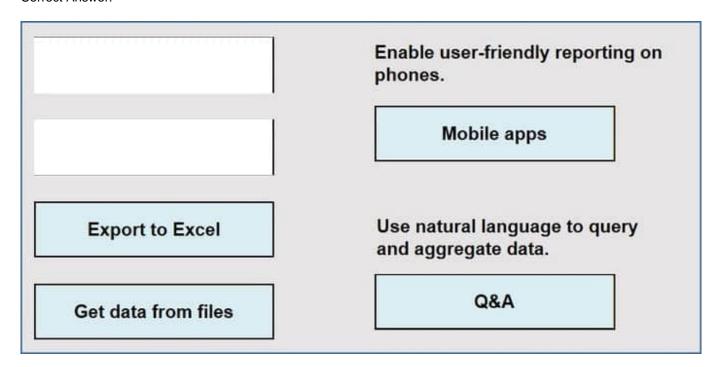
NOTE: Each correct match is worth one point.

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Select and Place:

Correct Answer:

Reference:

https://docs.microsoft.com/en-us/power-bi/consumer/mobile/mobile-reports-in-the-mobile-apps

https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%20faste
st%20way%20to,data%20in%20your%20own%20words.andtext=The%20second%20part%20shows%20what,service%
20or

%20Power%20BI%20Desktop.

QUESTION 7

HOTSPOT

A company plans to create a workflow that periodically runs a Dynamics 365 action based on data in third-party cloud-based solutions.

Which features should you use to create the workflow? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Action	Component
Ensure that Power Automate can interact with the third-party application.	Triggers / Logic Apps / Connectors / Gateways
Periodically check for data changes in the third-party application.	Actions / Triggers / Connectors / DirectQuery

Correct Answer:

Answer Area

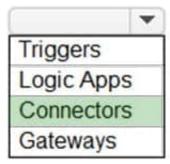| Action	Component
Ensure that Power Automate can interact with the third-party application.	Triggers / Logic Apps / **Connectors** / Gateways
Periodically check for data changes in the third-party application.	**Actions** / Triggers / Connectors / DirectQuery

QUESTION 8

A company uses Power Automate.

Which three items can trigger flows? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Lifecycle Services

B. Microsoft 365 Admin center

C. Common Data Service

D. Microsoft Outlook 365

E. Microsoft Windows Desktop

Correct Answer: ACD

Reference: https://docs.microsoft.com/en-us/power-automate/email-triggers https://docs.microsoft.com/en-us/power-automate/connection-cds https://dynamics365.wordpress.com/category/powerapps/

QUESTION 9

HOTSPOT

You create a Power Virtual Agents chatbot for use with Microsoft Teams. You are testing the chatbot.

Testers report the following issues:

Changes that you make to the chatbot are not seen by testers. When users enter the word refund the chatbot must ask the user the product for which they would like a refund. The chatbot does not ask the user for product information.
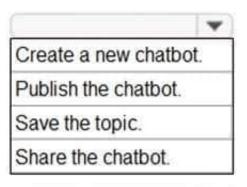
You need to determine what needs to be done to fix the issues.

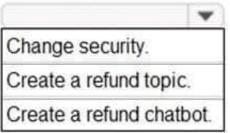What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Missing changes

Create a new chatbot.
Publish the chatbot.
Save the topic.
Share the chatbot.

Refund responses are not working as expected.

Change security.
Create a refund topic.
Create a refund chatbot.

Correct Answer:

Missing changes

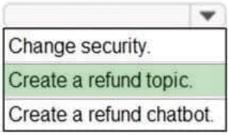| Create a new chatbot. |
| Publish the chatbot. |
| Save the topic. |
| Share the chatbot. |

Refund responses are not working as expected.

| Change security. |
| Create a refund topic. |
| Create a refund chatbot. |

Reference: https://docs.microsoft.com/en-us/power-virtual-agents/publication-fundamentals-publish-channels

QUESTION 10

HOTSPOT

A company plans to implement Power Apps.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

	Yes	No
Building Power Apps apps requires proficiency in JavaScript programming.	○	○
You must select one of the app templates to create an app	○	○

Correct Answer:

	Yes	No
Building Power Apps apps requires proficiency in JavaScript programming.	○	◉
You must select one of the app templates to create an app	○	◉

Reference: https://docs.microsoft.com/en-us/powerapps/maker/

QUESTION 11

DRAG DROP

You manage the support team at a rapidly growing company.

Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week.

You need to recommend tools to help the company\\'s needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

| Power Apps portal |
| Power Automate |
| Power BI |
| Common Data Service |

Answer Area

Requirement	Tool
Customers must be able to submit support requests by using a website.	
Support requests must be created and stored.	
Support technicians must be notified when a new support request is entered.	
Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	

Correct Answer:

Tools

Answer Area

Requirement	Tool
Customers must be able to submit support requests by using a website.	Power BI
Support requests must be created and stored.	Common Data Service
Support technicians must be notified when a new support request is entered.	Power Automate
Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.	Power Apps portal

QUESTION 12

A company\\'s Customer-facing applications must comply with Global Data Protection Regulations (GDPR).

You need to recommend actions to help ensure GDPR compliance.

Which two features should the company use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Force a user to update security questions after a specific amount of time.

B. Prompt a user for consent to use their personal data and record the date consented.

C. Block users who are identified as minors.

D. Automatically deactivate a user who has not used the portal in six months.

Correct Answer: BC

Reference: https://en.wikipedia.org/wiki/General_Data_Protection_Regulation

QUESTION 13

DRAG DROP

A company needs to create a series of mobile applications to empower their field engineers to accomplish several tasks with varying degrees of complexity.

Match each app type to its definition. To answer, drag the appropriate app type from the column on the left to its definition on the right. Each app type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

App types

model-driven	dataset

dashboard	canvas

Answer Area

Definition

Quickly create apps for very complex business processes from data in Common Data Service with very little or no code.

App type

Create simple apps with a highly customizable user interface layouts.

App type

Correct Answer:

App types

	dataset
dashboard	

Answer Area

Definition

Quickly create apps for very complex business processes from data in Common Data Service with very little or no code.

model-driven

Create simple apps with a highly customizable user interface layouts.

canvas

Box 1: canvas Both model-driven and canvas apps allow you to easily build business apps. They both share access to the Common Data Service providing standard and custom entities. Canvas apps start with your user experience, crafting a highly tailored interface with the power of a blank canvas and connecting it to 200 data sources. Canvas apps can be built for web, mobile, and tablet applications. Model-driven apps start with your data model – building up from the shape of your core business data and processes in the Common Data Service to model forms, views, and other components. Model-driven apps automatically generate great UI that is responsive across devices.

Box 2: model-driven

Reference: https://powerapps.microsoft.com/sv-se/blog/introducing-model-driven-apps/

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